

**PUBLIC RISK, INNOVATION, SOLUTIONS, AND MANAGEMENT  
(PRISM)**

**MEMBER SERVICES COMMITTEE**

**MEETING SUMMARY**

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Web Conference/Telephonic Meeting

Wednesday, April 16, 2025

10:00 a.m.

Second Meeting – 2025

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**Members Present**

Sean Mullen, Alameda County  
Matthew Duarte, CAPRI  
MaryAnn Boice-Ceja, California Schools  
JPA (CSRM)  
Jennifer Peters, GSRMA  
Jason Blanks, Madera County  
Barbara Esquivel, MPA  
Helaina Wilkinson, Placer County  
Sharneel Kumar, City of Sacramento  
Desmond Stetcher, City of San Diego  
Tom Ledda, SMCSIG  
Jon Menzies, Santa Barbara County  
Andrew Lemen, Sonoma County  
Rachael Hartman, Trindel Insurance Fund

**Members Absent**

The second meeting of the year contained informational reports to keep the Committee up-to-date with the staff initiatives.

A high-level overview of reinsurers meetings was presented to advise the Committee of how their work impacts the renewal process. Programs such as POST Certification Programs, Concern*Plus*, Benchmark Analytics and our new Peer Support Program show reinsurers that PRISM is invested in proactively managing risk.

Staff provided an update on the new Career Development program at PRISM. Due to the successful outcome of the two internships created this year, staff is requesting the Executive Committee consider expanding to three interns for the next fiscal year. Several Committee members expressed interest in the policies and procedures that created the PRISM program. Once finalized, staff will be making all members aware of the success of the program and provide members with materials to create their own internship program. Staff offered the draft PRISM Policy, as well as an AGRiP resource for [Internship & Scholarship Resources for Pools](#).

The Enterprise Risk Consultants (ERC) Program was reviewed by PRISM staff and counsel based on a recent court decision as some consultants and members participate in

CalPERS. One point of the review was to ensure consultants and our members are aware of the CalPERS guidelines of [Employee or Independent Contractor](#). Each contractor has been contacted and their agreements reviewed to insure they are in compliance. Steve Underwood is creating a memo that will go out to all the consultants to remind them of the scope of the program and the things they need to be aware of to maintain compliance. If changes need to be made to the program, staff will bring those to the Committee at a future meeting.

Finally, staff provided updates on some of the projects they are working on.

- 1) [Peer Support Services](#) – TCTI – Contract is complete and now listed on the PRISM website. This service will help members create their own programs and provides discounted rates for crisis incident counseling.
- 2) [Benchmark Analytics](#) - The Accelerator Program provides GL1 members with a matching grant and a pooled premium credit. The Program is due to sunset on May 1, 2025. Demand is strong and staff is recommending to the Executive Committee that the deadline be extended to June 1, 2025. The early intervention software service illuminates red flags in Law Enforcement personnel activity/mental health, and mitigate negative outcomes.
- 3) [Belfor Property Restoration](#) – Master Service Agreement for emergency property restoration services is now signed and in place. Emergency services are available to all Members and not just Property Program members.
- 4) A Hazard Identification class held at the PRISM Folsom Office had 19 participants and is being considered for a future regional program or webinar.
- 5) Member Needs Assessment Survey – Staff is drafting a survey to go out this summer to provide information to the Member Services Committee for services that are needed, but not currently provided.
- 6) PRISM [Employment Practices Legal \(EPL\)](#) services have now been utilized by 95 members since January 1, 2025.
- 7) Staff is developing a strategy for stake holder communication and education based on information shared by the Committee at the last Member Services meeting. Work in progress will be presented to the Committee at the July 23<sup>rd</sup> Member Services Meeting.

### **Future Meetings**

The next scheduled meeting will be on **Wednesday, July 23, 2025, at 10:00 a.m.**, to be held via **Web Conference or at the PRISM office.**