

**PUBLIC RISK, INNOVATION, SOLUTIONS, AND MANAGEMENT  
(PRISM)**

**MEMBER SERVICES COMMITTEE**

**MEETING SUMMARY**

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Web Conference/Telephonic Meeting

Wednesday, July 17, 2024

10:00 a.m.

Third Meeting – 2024

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**Members Present**

Sean Mullen, Alameda County  
Matthew Duarte, CAPRI  
Mary Ann Boice-Ceja, CSRMA  
Jennifer Peters, GSRMA  
Brad Aragon, Kern County  
Jason Blanks, Madera County - Alternate  
Barbara Esquivel, MPA  
Sharneel Kumar, City of Sacramento  
Tom Ledda, SMCSIG  
Jon Menzies, Santa Barbara County - Alternate  
Andrew Lemen, Sonoma County  
Derek Davis, Stanislaus County  
Rachael Hartman, Trindel Insurance Fund

**Members Absent**

None

**Consideration of Off Agenda Items:** None

**Public Comment:** None

**Consent agenda**

Minutes from 4/3/2024 Member Services Committee meeting were approved unanimously.

**EAGLE Awards**

Staff reviewed and evaluated three submitted EAGLE Awards applications. All three applications were unanimously approved by the Committee.

**Preferred Providers**

Staff provided an overview of the current Preferred Provider program, and the need to revisit the guidelines and criteria for this program. The Committee approved the request of staff to make changes to the guidelines of the program in order to ensure members continue to get properly vetted Preferred Provider recommendations.

### **Enterprise Risk Consultants (ERC) Program**

Staff provided a participation review of the ERC program. With growing number of consultants and quarterly ERC Round tables, this program continues to be a viable option for many of our members.

### **ERC Program – Submitted application review**

Staff reviewed the submitted ERC application of Edward Canavan. The Committee unanimously approved the application for the Claims Management expertise. Additional information was requested by the Committee in other areas and will be reviewed at a later date.

### **Internship Program Update**

Staff provided an overview of how the PRISM Internship program was created and the long-term goals. This is a new program for PRISM with two intern positions being offered.

### **Staff Report**

Reviewed the Following:

- Suspicious Mail Handling
- Stress Management Strategies
- Safety Management Certification
- Regional Workshops Addressing Homelessness Encampments
- Cyber Security Best Practices
- Employer Pull Notice – now with Plexus Global
- Podcasts and Open Forums
- COI Management Services – New Option, Evident
- New Menus

Recognized:

- Rachael Hartman and Andrew Lemen for 5 years of Service on the Member Services Committee

Staff Update:

- Welcomed Tani Bragg-Corona as Member Services Supervisor.

### **Future Meetings**

The next scheduled meeting will be on **Wednesday, October 16, 2024, at 10:00 a.m.**, to be held via **Web Conference or at the PRISM Office.**