

**PUBLIC RISK, INNOVATION, SOLUTIONS, AND MANAGEMENT  
(PRISM)**

**MEMBER SERVICES COMMITTEE**

**MEETING SUMMARY**

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Web Conference/Telephonic Meeting

Wednesday, July 23, 2025

10:00 a.m.

Third Meeting – 2025

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**Members Present**

Sean Mullen, Alameda County  
Matthew Duarte, CAPRI  
MaryAnn Boice-Ceja, California Schools  
JPA (CSRM)  
Jennifer Peters, GSRMA  
Helaina Wilkinson, Placer County  
Sharneel Kumar, City of Sacramento  
Desmond Stecher, City of San Diego  
Tom Ledda, SMCSIG  
Jon Menzies, Santa Barbara County  
Andrew Lemen, Sonoma County  
Rachael Hartman, Trindel Insurance Fund

**Members Absent**

Jason Blanks, Madera County  
Barbara Esquivel, MPA

The third meeting of the year contained the annual PRISM EAGLE Award applications review along with other guidance and informational reports.

Staff presented a request to the Committee to pursue a Request for Proposal (RFP) for a provider of a Visitor Management System (VMS). This system would help monitor people entering and leaving a building or event. It is used in daily operations and a great tool in case of an emergency event. The Committee directed staff to conduct an RFP for this service.

A round-table discussion on the use of Artificial Intelligence (AI) and member use was facilitated by staff. The feedback to staff's questions will better help provide services and communications which incorporate AI appropriately.

This year, the [EAGLE Award](#) applications broke an all-time record with 12 applications; six was the most received in the past. Five of the 12 applications were approved to receive an EAGLE Award.

Staff provided a participation review of the [ERC program](#). With the growing number of consultants and quarterly ERC Round tables, this program continues to provide value to many members.

An informational report on the status of projects listed in the 2024 Strategic Plan regarding Communications with Stakeholders was presented by staff. The communications strategies to boost its recognition and perception among key stakeholders like legal counsels, elected officials, and executive leaders within public agencies were reviewed. Staff requested Committee feedback and the Committee directed staff move forward with the Plan as drafted.

An informational update on the PRISM [Employment Practices Legal Advice Service](#) (EPLAS) was provided by staff. This program which officially replaced the Eyres' Law Group began on January 1, 2025. Volume continues to grow with over 375 inquires received since it's inception. Trainings and webinars have already begun to be created with more scheduled in the future.

Finally, staff asked if any Committee members had used AGRIP's Sidecar AI information that was previously provided by staff, to which members said they would look into, but had not yet. a short report the great tool AGRIP's Sidecar is in creating with and using AI.

### **Future Meetings**

The next scheduled meeting will be on **Wednesday, October 15, 2025**, at **10:00 a.m.**, to be held via **Web Conference or at the PRISM office.**