

**PUBLIC RISK, INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)**

MEMBER SERVICES COMMITTEE

MEETING SUMMARY

Hybrid Meeting

Wednesday, July 27, 2022

10:00 a.m.

Second Meeting – 2022

Members Present

Matthew Duarte, CAPRI
Angela Jacobson, CRSIG – Alternate
Jennifer Peters, GSRMA
Barbara Esquivel, MPA
Claudia Castillo Del Muro, City of San Diego
Sharon Vishwa, SMCSIG
Jim Johnson, Shasta County
Sommer Moniz, Merced County – Alternate

Members Absent

Steven Chandler, Kern Co. Hosp. Authority

EAGLE Awards – Review of Submitted Applications

The Committee discussed the 2 applications for the EAGLE awards. The Committee evaluated each submission, and determined that each application had merit to receive the EAGLE Award and should be shared with the membership. EAGLE Awards will be awarded at the October Board of Directors meeting.

EAGLE Awards – 3rd Party Awards Process Update

The Committee considered an offer by a 3rd party to facilitate the EAGLE Awards on their platform, and ultimately decided to keep the process as is.

Enterprise Risk Consultants (ERC) Program – Update

Staff provided update on ERC Services activity. There are 16 consultants available to members, 36 projects completed, are in progress, or are ongoing. The first ERC Forum was held on July 13th. Per the Committee's direction, staff has moved forward with conducting background checks on ERCs whose last check was over 5 years ago.

ERC Services – Consideration of Submitted Applications

The Committee reviewed 4 applications for the ERC Program, approving 3 applicants and requesting more information to further consider one of the applications.

Merger of Member Services & Risk Control Committees

The Committee voted to approve the recommendation to merge the Member Services and Risk Control Committees and forward their recommendation to the Risk Control and Executive Committees.

Preferred Provider List – Review of Application

The Committee reviewed and approved one application for the Preferred Provider List.

Strategic Planning Facilitation Fees

The Committee approved the proposed increase to the Strategic Planning Facilitation Fees.

Member Services Strategic Plan Initiatives – Update

Staff provided updates to the Committee regarding the Pass the Baton Mentorship Program and the new PRISM video “Now is the Best Time to be Part of a Pool.”

PRISM Perspectives Podcast – Update

Staff updated the Committee on the evolution of the PRISM Perspectives Podcast, as well as past and potential future topics.

Staff Update

Staff updated the Committee regarding PRISM Underwriting Manager Rebekah Winger’s departure, the upcoming PRISM Cyber Symposium, work in progress by the Safety Officer Task Force, and the removal of Occumetric from the partner program.

Future Meetings

The next scheduled meeting will be on ***Wednesday, September 21, 2022, at 10:00 a.m.***, to be held via ***Web Conference***.