

**PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)**

TECHNOLOGY COMMITTEE

FINAL AGENDA

Web Conference/Telephonic Meeting Friday, April 24, 2026
<https://zoom.us> 8:30 a.m.
Teleconference Number: Use Call Me Option or 669-444-9171 Second Meeting – 2026
Meeting Number: 890 4606 9507 *(Physical locations for public participation are listed on the following page(s))*

As to each agenda item, the Committee may take action and/or receive informational reports as appropriate.

ROLL CALL/INTRODUCTIONS

- 1.A. Establishment of Quorum/Introductions4
- 1.B. Web Conference Protocol

CONSIDERATION OF OFF AGENDA ITEMS

Pursuant to Government Code Section 54954.2(b), except as provided in this paragraph, no action or discussion shall be taken at a regular meeting on any item which does not appear on the posted Final Agenda. Pursuant to Government Code Section 54954.2 (b)(2) an item may be added to the Final Agenda after the Final Agenda has been posted upon a determination by a two-thirds vote of the Committee (or a unanimous vote if less than two-thirds of the Committee is present); the vote shall be on a motion stating that there is a need to take immediate action and that the need for action came to the attention of the Committee subsequent to the Final Agenda being posted. Any such motion shall be accompanied by distribution of a written statement on a form provided by the office of the Chief Executive Officer/Secretary of the Board, to be included in the record, stating the facts upon which it can be determined that the need to take action arose after the Final Agenda was posted. In addition, action may be taken on an item not on the posted Final Agenda under the circumstances stated in Government Code Section 54954.2 (b)(1) [emergency] and 54954.2 (b)(3) [continued regular meetings].

PUBLIC COMMENT

This portion of the agenda is reserved for members of the general public to address the Committee on any matter either on this agenda or not on this agenda that is under the jurisdiction of the Committee.

CONSENT AGENDA

The following Consent Agenda is expected to be routine and non-controversial. It will be acted upon by the Committee without discussion. Any Committee member, staff member, or interested party may request that any item be removed from the Consent Agenda for later discussion.

- 2.A. Approval of Minutes, September 12, 20255
An action to approve the Minutes of the above meeting

- 2.B. Approval of Minutes, January 30, 20269
An action to approve the Minutes of the above meeting.

GENERAL BUSINESS

- 3.A. Data & Analytics Update (Michael L.)..... 16
An informational report regarding recent Data & Analytics' activities.
- 3.B. Modernizing Data and Analytics Platform (Michael L.)..... 18
Provide direction to staff on the migration of the data and analytics platform tech stack.
- 3.C. Legacy Claim System Update (Lisa) 21
An informational report regarding the legacy claim system.
- 3.D. New Claim System Update (Lisa) 22
An informational report regarding the new claim system.
- 3.E. Cloud Hosting (Lisa)..... 23
Provide direction to staff regarding migrating Spectra to cloud hosting.
- 3.F. Website/Pool Management System Update (John) 25
An informational report regarding recent updates and activities related to the website.
- 3.G. Pool Information Management System (PIMS) Rewrite Update (Nicole)..... 27
Provide direction to staff regarding proposed financial matters supporting the PIMS rewrite.
- 3.H. PRISM AI Chatbot (Nicole)..... 29
An informational report regarding the ongoing development of PRISM's chatbot, Riskie.
- 3.I. Staff Report (Tom)
Staff will report on matters of interest to the Committee.

FUTURE MEETINGS

The next regularly scheduled meeting will be on **Friday, August 28, 2026**, at **8:30 a.m.**, to be held **via Web Conference**.

ADJOURNMENT

Disability Access: All posted locations for this meeting are wheelchair accessible and disabled parking is available. If you are a person with a disability and you need disability-related modifications or accommodations to participate in this meeting, please contact the Meeting Planner at (916) 850-7300 or (916) 850-7800 (fax). Requests for such modifications or accommodations must be made at least two full business days before the start of the meeting.

**PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)**

TECHNOLOGY COMMITTEE

TELEPHONIC ADDRESS LIST

Each Location is Open for Public Participation

Web Conference/Telephonic Meeting Friday, April 24, 2026
<https://zoom.us> 8:30 a.m.
Teleconference Number: Use Call Me Option or 669-444-9171 Second Meeting – 2026
Meeting Number: 890 4606 9507

PRISM		75 Iron Point Circle, Suite 200 Folsom, CA 95630	(916) 850-7300
Mendocino County	Heather Rose	501 Low Gap Rd, Room 1010 Ukiah, CA 95482	(707) 234-6061
GSRMA	David Glende	247 W. Sycamore Street Willows, CA 95988-0706	(530) 934-5633
CSRM	Austin Mitchell	1950 South Sunwest Ln. Suite 100 San Bernardino, CA 92408	(909) 763-4900
City of Napa	Joana De Sousa	955 School Street Napa, CA 94559	(707) 258-7856
Riverside County	Monique Chaldu	PO Box 1210 Riverside, CA 92502	(951) 955-1000
Santa Clara County	Hank Ford	2310 N 1st. St., Suite 203 San Jose, CA 95131	(408) 441-4343
Shasta County	Angelika King	1450 Court Street, Suite 348 Redding, CA 96001	(530) 225-5092