

**PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)**

TECHNOLOGY COMMITTEE

FINAL AGENDA

Web Conference/Telephonic Meeting https://zoom.us Teleconference Number: Use Call Me option or 669-900-9128 Meeting Number: 993 7649 6321	Friday, February 19, 2021 10:00 a.m. First Meeting – 2021
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As to each agenda item, the Committee may take action and/or receive informational reports as appropriate.

ROLL CALL/INTRODUCTIONS

- 1.A. Establishment of Quorum/Introductions4
- 1.B. Web Conference Protocol

SELECTION OF CHAIR

- 2.A. Selection of Chair and Vice Chair.....5
An action to select a Chair and a Vice Chair for the 2021 year.

CONSIDERATION OF OFF AGENDA ITEMS

Pursuant to Government Code Section 54954.2(b), except as provided in this paragraph, no action or discussion shall be taken at a regular meeting on any item which does not appear on the posted Final Agenda. Pursuant to Government Code Section 54954.2 (b)(2) an item may be added to the Final Agenda after the Final Agenda has been posted upon a determination by a two-thirds vote of the Committee (or an unanimous vote if less than two-thirds of the Committee is present); the vote shall be on a motion stating that there is a need to take immediate action and that the need for action came to the attention of the Committee subsequent to the Final Agenda being posted. Any such motion shall be accompanied by distribution of a written statement on a form provided by the office of the Chief Executive Officer/Secretary of the Board, to be included in the record, stating the facts upon which it can be determined that the need to take action arose after the Final Agenda was posted. In addition, action may be taken on an item not on the posted Final Agenda under the circumstances stated in Government Code Section 54954.2 (b)(1) [emergency] and 54954.2 (b)(3) [continued regular meetings].

CONSENT AGENDA

The following Consent Agenda is expected to be routine and non-controversial. It will be acted upon by the Committee at one time without discussion. Any Committee member, staff member, or interested party may request that any item be removed from the Consent Agenda for later discussion.

- 3.A. Approval of Minutes, November 18, 20207
An action to approve the Minutes of the above meeting.

- 3.B. Code of Conduct..... 11
An action to acknowledge receipt of the Code of Conduct.
- 3.C. Standard Operating Procedures (SOP)..... 12
An action to acknowledge receipt of the Committee's SOP.

GENERAL BUSINESS

- 4.A. Development of an In-House Proprietary Claims System (Tom/Kenny) 20
An informational report regarding PRISM's development of a proprietary claim system.
- 4.B. Claim System Update (Kenny)..... 22
An informational report regarding the ClaimsXPress claim system activity.
- 4.C. Website/Pool Management Update (Nicole) 23
An informational report regarding the website and pool management projects.
- 4.D. 2020 Fall Retreat Recap (Heather) 24
An information report on the 2020 Fall Retreat.
- 4.E. Member Services Update (Maria)..... 31
An information report regarding recent member services resources.
- 4.F. 2021/2022 Budget (Tom)..... 33
An informational report regarding next fiscal year's budget and new virtual desktop proposal.

PUBLIC COMMENT

This portion of the agenda is reserved for members of the general public to address the Committee on any matter not on this agenda that is under the jurisdiction of the Committee.

FUTURE MEETINGS

The next regularly scheduled meeting will be on **Monday, May 17, 2021**, at **10:00 a.m.**, to be held via **web conference**.

ADJOURNMENT

Disability Access: All posted locations for this meeting are wheelchair accessible and disabled parking is available. If you are a person with a disability and you need disability-related modifications or accommodations to participate in this meeting, please contact the Meeting Planner at (916) 850-7300 or (916) 850-7800 (fax). Requests for such modifications or accommodations must be made at least two full business days before the start of the meeting.

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TELEPHONIC ADDRESS LIST

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PRISM		75 Iron Point Circle, Suite 200 Folsom, CA 95630	(916) 850-7300
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Irvine Ranch Water District	Allen Shinbashi	15600 Sand Canyon Avenue Irvine, CA 92618	(949) 453-5344
Kern County	Matt Gutierrez	1115 Truxtun Avenue Bakersfield, CA 93301	(661) 868-3808
Kern County Hospital Authority	Steven Chandler	1700 Mt. Vernon Ave Bakersfield, CA 93306	(661) 326-2868
Mendocino County	Heather Correll Rose	501 Low Gap Road Ukiah, CA 95482	(707) 234-6061
Public Agency Risk Sharing Authority of CA (PARSAC)	Erike Young	1525 Response Rd, Ste. 1 Sacramento, CA 95815	(916) 926-2842
Santa Clara County	Hank Ford	2310 N. First Street, Suite 203 San Jose, CA 95131	(408) 441-4343
Shasta County	Angelika King	1450 Court Street, Suite 348 Redding, CA 96001	(530) 225-5092