

**PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)**

TECHNOLOGY COMMITTEE

FINAL AGENDA

Web Conference/Telephonic Meeting	Friday, May 2, 2025
https://zoom.us/	8:30 a.m.
Teleconference Number: Use Call Me option or 669-444-9171	Second Meeting – 2025
Meeting Number: 840 1007 0515	

As to each agenda item, the Committee may take action and/or receive informational reports as appropriate.

ROLL CALL/INTRODUCTIONS

- 1.A. Establishment of Quorum/Introductions 3
- 1.B. Web Conference Protocol

CONSIDERATION OF OFF AGENDA ITEMS

Pursuant to Government Code Section 54954.2(b), except as provided in this paragraph, no action or discussion shall be taken at a regular meeting on any item which does not appear on the posted Final Agenda. Pursuant to Government Code Section 54954.2 (b)(2) an item may be added to the Final Agenda after the Final Agenda has been posted upon a determination by a two-thirds vote of the Committee (or a unanimous vote if less than two-thirds of the Committee is present); the vote shall be on a motion stating that there is a need to take immediate action and that the need for action came to the attention of the Committee subsequent to the Final Agenda being posted. Any such motion shall be accompanied by distribution of a written statement on a form provided by the office of the Chief Executive Officer/Secretary of the Board, to be included in the record, stating the facts upon which it can be determined that the need to take action arose after the Final Agenda was posted. In addition, action may be taken on an item not on the posted Final Agenda under the circumstances stated in Government Code Section 54954.2 (b)(1) [emergency] and 54954.2 (b)(3) [continued regular meetings].

PUBLIC COMMENT

This portion of the agenda is reserved for members of the general public to address the Committee on any matter either on this agenda or not on this agenda that is under the jurisdiction of the Committee.

CONSENT AGENDA

The following Consent Agenda is expected to be routine and non-controversial. It will be acted upon by the Committee without discussion. Any Committee member, staff member, or interested party may request that any item be removed from the Consent Agenda for later discussion.

- 2.A. Approval of Minutes, February 14, 2025 5
An action to approve the Minutes of the above meeting.

GENERAL BUSINESS

- 3.A. Data and Analytics Update (Max)..... 13
An informational report regarding recent and upcoming activities of the D&A Department.
- 3.B. Current Claim System Update (Kenny)..... 17
An informational report regarding the current claim system.
- 3.C. New Claim System Update (Kenny)..... 18
An informational report regarding the new claim system activity.
- 3.D. Website/Pool Management System Update (Nicole)..... 19
An informational report regarding the website/pool management projects.
- 3.E. PRISM AI Chatbot (Nicole)..... 20
An informational report regarding the chatbot being developed.
- 3.F. PRISM AI Exploration (Tom)..... 21
An informational report regarding exploration of AI opportunities within PRISM.
- 3.G. Staff Report (Tom)
Staff will report on matters of interest to the Committee.

FUTURE MEETINGS

The next regularly scheduled meeting will be on **Friday, September 12, 2025**, at **8:30 a.m.**, to be held at the **PRISM office in Folsom** or **via Web Conference**.

ADJOURNMENT

Disability Access: All posted locations for this meeting are wheelchair accessible and disabled parking is available. If you are a person with a disability and you need disability-related modifications or accommodations to participate in this meeting, please contact the Meeting Planner at (916) 850-7300 or (916) 850-7800 (fax). Requests for such modifications or accommodations must be made at least two full business days before the start of the meeting.

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TELEPHONIC ADDRESS LIST
Each Location is Open for Public Participation

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Teleconference Number: Use Call Me Option or 669-444-9171 Second Meeting – 2025
Meeting Number: 840 1007 0515 *(Physical locations for public participation are listed on the following page(s))*

PRISM		75 Iron Point Circle, Suite 200 Folsom, CA 95630	(916) 850-7300
Mendocino County	Heather Rose	501 Low Gap Rd Room 1010 Ukiah CA, 95482	(707) 234-6061
GSRMA	Rick Krepelka	247 W. Sycamore Street Willows CA, 95988-0706	(530) 934-5633
CSRM	Kennedy-Kiet Vu	1950 South Sunwest Ln. Suite 100 San Bernardino CA, 92408	(909) 763-4900
CIRA	Thor Benzing	2330 E. Bidwell St Suite 150 Folsom CA, 95630	(916) 956-0691
Riverside County	Monique Chaldu	4080 Lemon Street Riverside CA, 92501	(951) 955-1000
Santa Clara County	Hank Ford	2310 N 1st. St Suite 203 San Jose CA, 95131	(408) 441-4343
Sonoma County	Reesha Ruel	575 Administration Drive, Suite 116C Santa Rosa CA, 95403	(707) 565-3563
Shasta County	Angelika King	1450 Court Street, Suite 348 Redding CA, 96001	(530) 225-5092