

**CSAC EXCESS INSURANCE AUTHORITY**

**TECHNOLOGY COMMITTEE**

**FINAL AGENDA**

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CSAC Excess Insurance Authority	Wednesday, September 18, 2019
Web Conference/Telephonic Meeting	2:30 p.m.
<a href="http://csac-eia.webex.com">http://csac-eia.webex.com</a>	Second Meeting – 2019
Teleconference Number: Use Call Me option or 650-429-3300	
Meeting Number: 809 156 375	

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As to each agenda item, the Committee may take action and/or receive informational reports as appropriate.

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**ROLL CALL/INTRODUCTIONS**

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- 1.A. Establishment of Quorum/Introductions .....4
- 1.B. WebEx Protocol

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**CONSIDERATION OF OFF AGENDA ITEMS**

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Pursuant to Government Code Section 54954.2(b), except as provided in this paragraph, no action or discussion shall be taken at a regular meeting on any item which does not appear on the posted Final Agenda. Pursuant to Government Code Section 54954.2 (b)(2) an item may be added to the Final Agenda after the Final Agenda has been posted upon a determination by a two-thirds vote of the Committee (or an unanimous vote if less than two-thirds of the Committee is present); the vote shall be on a motion stating that there is a need to take immediate action and that the need for action came to the attention of the Committee subsequent to the Final Agenda being posted. Any such motion shall be accompanied by distribution of a written statement on a form provided by the office of the Chief Executive Officer/Secretary of the Board, to be included in the record, stating the facts upon which it can be determined that the need to take action arose after the Final Agenda was posted. In addition, action may be taken on an item not on the posted Final Agenda under the circumstances stated in Government Code Section 54954.2 (b)(1) [emergency] and 54954.2 (b)(3) [continued regular meetings].

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**CONSENT AGENDA**

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The following Consent Agenda is expected to be routine and non-controversial. It will be acted upon by the Committee at one time without discussion. Any Committee member, staff member, or interested party may request that any item be removed from the Consent Agenda for later discussion.

- 2.A. Approval of Minutes, May 31, 2019 .....5  
*An action to approve the Minutes of the above meeting.*

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**GENERAL BUSINESS**

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- 3.A. Robotic Process Automation (RPA) (Tom).....9  
*An informational report regarding EIA's ongoing implementation and use of RPA.*

3.B.	Website/Pool Management Update (Nicole) .....	11
	<i>An informational report regarding the status of pool management projects.</i>	
3.C.	Claim System Update (Kenny).....	12
	<i>An informational report on the status of the claims system and related activities.</i>	
3.D.	Self-Hosting (Kenny).....	14
	<i>An action to approve delaying the self-hosting implementation.</i>	
3.E.	Development of an In-House Proprietary Claims System (Kenny).....	15
	<i>Provide direction to staff on the proposed business plan recommendation.</i>	
3.F.	Member Services Update (Rick/Maria).....	17
	<i>An informational report regarding new member service offerings.</i>	

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**PUBLIC COMMENT**

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This portion of the agenda is reserved for members of the general public to address the Committee on any matter not on this agenda that is under the jurisdiction of the Committee.

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**FUTURE MEETINGS**

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The next meeting will be held at the call of the Chair.

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**ADJOURNMENT**

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*Disability Access: All posted locations for this meeting are wheelchair accessible and disabled parking is available. If you are a person with a disability and you need disability-related modifications or accommodations to participate in this meeting, please contact the Meeting Planner at (916) 850-7300 or (916) 850-7800 (fax). Requests for such modifications or accommodations must be made at least two full business days before the start of the meeting.*

# CSAC EXCESS INSURANCE AUTHORITY

## TECHNOLOGY COMMITTEE

### TELEPHONIC ADDRESS LIST

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<b>CSAC Excess Insurance Authority</b>		75 Iron Point Circle, Suite 200 Folsom, CA 95630	(916) 850-7300
<b>GSRMA</b>	Rick Krepelka	247 West Sycamore Street Willows, CA 95988	(530) 934-5633
<b>Kern County</b>	Matt Gutierrez	1115 Truxtun Avenue Bakersfield, CA 93301	(661) 868-3808
<b>Kern County Hospital Authority</b>	Steven Chandler	1700 Mt. Vernon Ave Bakersfield, CA 93306	(661) 326-2868
<b>Mendocino County</b>	Heather Correll	501 Low Gap Road Ukiah, CA 95482	(707) 234-6061
<b>Riverside County</b>	Monique Chaldu	3403 10 <sup>th</sup> Street Riverside, CA 92502	(951) 955-1000
<b>Municipal Pooling Authority (MPA)</b>	Erwin Chang	1911 San Miguel Drive Walnut Creek, CA 94596	(925) 943-1100
<b>City of Rancho Santa Margarita</b>	Diego Chavez	22112 El Paseo Rancho Santa Margarita, CA 92688	(949) 635-1814
<b>Santa Clara County</b>	Hank Ford	2310 N 1 <sup>st</sup> Street, Suite 203 San Jose, CA 95131	(408) 441-4343
<b>Shasta County</b>	Angelika King	1450 Court Street, Rm 348 Redding, CA 96001	(530) 225-5092