PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)

TECHNOLOGY COMMITTEE

MEETING SUMMARY

Web Conference/Telephonic Meeting	Friday, February 23, 2024
	8:30 a.m.
	First Meeting – 2024

Members Present	**Members Absent**
Kennedy-Kiet Vu, CSRM	Monique Chaldu, Riverside County
Rick Krepelka, GSRMA	Hank Ford, Santa Clara County
Heather Rose, Mendocino County	
Angelika King, Shasta County	
Reesha Ruel, Sonoma County	

Selection of Chair and Vice Chair

Heather Rose, Mendocino County, and Rick Krepelka, GSRMA, were re-appointed as Chair and Vice Chair, respectively, for 2024.

Current Claim System Update

Staff completed another COVID bulk upload. The transition to a new cloud-hosting vendor is progressing and nearing completion.

New Claim System Update

General Liability went live in October 2023 and initial feedback has been extremely positive. Additional features will be pushed out over time through mini-releases. Staff is now working with the Workers' Compensation team to finalize screens, interfaces, and reports in order to start implementation. Additionally, work has been identified to make reporting easier for the Data & Analytics team.

Website/Pool Management System Update

Staff reported on recent development efforts, including, a batch import feature that has been released as well as a tool enabling notice of potential withdrawal tracking that is nearing completion. Both solutions will be used by staff and Alliant. Member's primary contacts will soon benefit by having expanded self-service user management options which are currently in development.

Data & Analytics (D&A) Updates

Staff reported on the successful delivery of the annual data packages in early December, which is essential for program renewals. A member data strategic planning meeting was held, wherein, staff discussed increasing challenges in member provided data and opportunities to increase accountability without imposing financial penalties.

With liability reporting successfully transitioned to pull from Spectra, the D&A team will transition to prioritize analytical products, including recently released Program Performance Reports (PPR) 2.0.

Data & Analytics – Member Data Education Plan

Following the strategic planning meeting, a plan was developed to provide staff with a roadmap for increasing member knowledge on the importance of data, data and data workflow, and leveraging analytics to identify insights. The goal is to inspire members to take more ownership and interest in their data, resulting in improved risk management efforts. The committee voted in favor of moving forward with the Member Loss Data Education Plan as presented.

Next Meeting

The next regularly scheduled meeting is on *Friday, May 17, 2024*, at *8:30 a.m.,* to be held at the *PRISM office in Folsom* or *via Web Conference.*