

**PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)**

TECHNOLOGY COMMITTEE

MEETING SUMMARY

Web Conference/Telephonic Meeting

Friday, May 17, 2024

8:30 a.m.

Second Meeting – 2024

Members Present

Kennedy-Kiet Vu, CSRMA
Rick Krepelka, GSRMA
Heather Rose, Mendocino County
Monique Chaldu, Riverside County
Hank Ford, Santa Clara County
Angelika King, Shasta County

Members Absent

Reesha Ruel, Sonoma County
Two (2) Vacant Alternate Positions

General Business

Data & Analytics presented to the Committee the most recent and upcoming activities of the D&A Department:

- PRISM Perspective Podcast – What is your ROI on Data Quality, available now via PRISMtv
- WC Loss Data Specification changes are forthcoming in alignment with OSIP regulations
- WC reporting requirements for the Spectra claim system are being identified and reporting for PWC is being enhanced
- A redesign for the D&A Dashboard is progressing, with initial drafts being available for consideration in early fall
- Development of a Property data flow, which will automate CSR generation, increase reporting capabilities, along with the ability to develop dashboard applications and expand analytic capabilities has commenced

Staff completed the move to a new claim system cloud provider saving over \$800k annually. Users have benefited from faster load times and optimized performance.

Staff pushed the first release following Spectra's go-live including development items and user facing enhancements. Requirements related to WC continues through the refinement of existing modules/screens. Staff has been testing a spellcheck tool for notepads, which presents some challenges that were discussed by the Committee. A Proof of Concept (POC) leveraging AI and Machine Learning is being explored, as well.

Staff presented information about the Website/Pool Management System activities, which included:

- Renewal applications – import feature for Employee Concentration information is being implemented
- Payroll Audit will be conducted via the website this fall
- A new Coverage Summary report will be available to members soon

Staff recognized Monique Chaldu for 5 years of service on the Committee.

Future Meetings

The next regularly scheduled meeting will be on ***Friday, September 20, 2024***, at ***8:30 a.m.***, to be held at the ***PRISM office in Folsom or via Web Conference.***