PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT (PRISM)

TECHNOLOGY COMMITTEE

MEETING SUMMARY

Web Conference/Telephonic Meeting	Friday, May 20, 2022
	10:00 a.m.
	Second Meeting – 2022

Members Present	**Members Absent**
Heather Correll Rose, Mendocino County	Rick Krepelka, GSRMA
Steven Chandler, Kern County Hospital Authority	Matt Gutierrez, Kern County
Monique Chaldu, Riverside County	Erike Young, CIRA – Alt.
Hank Ford, Santa Clara County	
Angelika King, Shasta County	
Katie MacKay, Sonoma County – Alt.	

Existing Claim System Update

Staff reported on a recent PWC Committee decision where one of the PWC Program TPA's contract expires June 30 and will not be renewed. This decision results in migrations for three members. This work has begun. One member will convert June 6 and the other two will be July 1.

Since the creation of a bulk upload process for COVID claims, staff has performed two additional uploads. In total, 26,470 claims have been uploaded with financials.

Staff reported on other projects related to reporting, member related enhancements, a check printing interface, additional policies, subrogation payment types as well as data imports in support of true-up..

New Claim System Update

Staff provided an update on the status of the new claim system development. Recent development has focused on business rules, correspondence, load testing and bug fixes, report integration, claim wrapper, grandparent/parent/child relationships for WC.

Quality Assurance (QA) has continued. This effort makes the system better (fixing bugs) and allows the IT Claims team to learn the new low-code software development platform.

Staff training for the new data replication and data warehouse management tools was completed. In addition to learning the data warehouse tools, staff has been working on building interfaces using our new Extract, Transform, and Load (ETL) tool.

Due to the change in PWC TPAs and required member conversions, the estimated go-live date for the claim system MVP has been pushed to October 2022. This is a three month delay from the original estimated time.

An in-depth demonstration of the claim system was provided and feedback from the Committee was positive. The Committee appreciates the efficiencies being implemented and thoughtful approach.

Website/Pool Management System Update

Staff provided an update of the additional named covered party (ANCP) and renewal application solutions.

ANCP development has addressed member's access and views, the ability to request to add or remove functions including related forms and applicable workflows. For our reviewers, their access and request queue has been created, basic approvals, reporting and internal communication/collaboration features have been implemented.

Enhancements related to renewal applications are continuing, including further development of Form Builder. This work will be complete prior to the next exposure collection cycle in August.

Staff reported that ANCP go-live will be delayed due to vendor resource shortages. As of now, we anticipate it will be early to mid-October, versus August 1.

Staff Report

- Staff reported on a new position – Database Administrator that has been included in PRISM's 2022/23 Budget. This position will support PRISM's databases and data warehouses across the organization, including claim systems, Data and Analytics, and the website/pool management. This position will perform the necessary functions to keep PRISM databases secure, available and performing optimally to support current and future demands.

- Discounted pricing on a cybersecurity solution - Rubrik is being finalized and will be available for members in the near future.

- Hank Ford, Santa Clara County, was recognized for his 5 years of service on the Committee.

Next Meeting

The next Technology Committee meeting is scheduled for Friday, September 16, 2022. This is the same week as the CAJPA Fall Conference and if Technology Committee attendance will be impacted, another date may be considered.