PUBLIC RISK INNOVATION, SOLUTIONS, AND MANAGEMENT
(PRISM)

TECHNOLOGY COMMITTEE

MEETING SUMMARY

Web Conference/Telephonic Meeting	Friday, September 17, 2021
	10:00 a.m.
	Third Meeting – 2021

Members Present	**Members Absent**
Rick Krepelka, GSRMA	Erike Young, PARSAC – Alt.
Matt Gutierrez, Kern County	Hank Ford, Santa Clara County
Steven Chandler, Kern County Hospital Authority	
Heather Correll Rose, Mendocino County	
Monique Chaldu, Riverside County	
Angelika King, Shasta County	

Existing Claim System Update

Staff reported on the completion of the TPA migration (Hazelrigg to Sedgwick) which went live June 1st.

Due to challenging GL renewals, there are new reinsurer reporting requirements. Staff has created a series of business rules to automate the process, create efficiencies, and to reduce the burden of reporting from the claims team.

Additionally, staff has completed work on an AP interface for Sonoma County, OSIP reports, and loaded new fiscal year policy data for WC and GL.

New Claim System Update

Staff provided an update on the overall status of the project, including resource allocation, budget and estimated timelines which are on track. The last phase of requirements gathering is on the Excess Module and will be completed over 4 scheduled sessions. Since the last meeting, staff has focused on creating additional claims modules, security and policy maintenance. Security and policy are the most complex features. Quality Assurance will commence in the near future. An in-depth demo of recent work was provided at the meeting. The Committee acknowledge the great progress made, system flexibility, as well as staff efficiencies and automation being recognized with the development occurring.

Website/Pool Management System Update

Staff provided an update and demo of the prospect and additional named covered party (ANCP) solutions. Development of approval tracking, activity based email notifications, commenting and collaboration features has been completed since the last meeting.

Development of the exposure data intake applications and renewal mapping has commenced.

Staff reported that the fiscal year membership and coverage updates for 2021/22 as well as generation and distribution of Auditor Confirmation reports for the 2020/21 fiscal year has been completed.

With all renewal applications being on the same schedule this year, staff is prepping for a significant development project to address renewal application enhancements that have been identified following a member survey and staff/Alliant feedback. This work will be completed prior to next year's collection.

Staff Report

Staff highlighted 3 new IT department employees – Ashish Sharma, Software Developer (IT Claims), Mikhail Chernyavsky, SR IT Specialist (IT Digital Team), and Omar Rahim, IT Specialist (Infrastructure). The Software Developer position is a new position for PRISM and is in support of the new claims system.

Staff reported on two internal system evaluations that are in-progress whereas IT staff are assisting with project management and serving as technical liaison. This includes HR/payroll software as our current solution was sold to another company and will be retired. Staff is evaluating options for implementation prior to next March. Additionally, evaluations of new accounting systems are underway to address staff's desire for more capabilities and robust reporting. The Finance team would like to be live on a new system by April, but may need to adjust due to the competing timelines.

Schedule of Meetings for 2022

The Committee approved the proposed (tentative) meeting schedule for 2022.

Future Meetings

The next regularly scheduled meeting will be held on February 18, 2022.