

# FIRST RESPONDER PEER SUPPORT SERVICES

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*PRISM partners with the industry's best to provide services that are second to none.*

To get started, please contact:

TCTI Team Members

[prism@thecounselingteam.com](mailto:prism@thecounselingteam.com) | 800.222.9691

PRISM has partnered with The Counseling Team International (TCTI) to provide discounted rates for their expansive range of First Responder Peer Support services. This partnership offers access to TCTI's team of professionals and network of culturally competent clinicians who know how to treat sensitive issues with trust and confidentiality. TCTI is committed to integrating both proactive and reactive wellness solutions to support the ever-changing needs of individuals and departments that they serve.

## Services Include

- Program implementation assistance
- Existing policy and program review
- Assistance in selecting peer support team members
- Wide variety of training and retreat topics for all employees, including members of the peer support team
- Ongoing program consultation and support
- Crisis incident management assistance



### Experience

TCTI has nearly 40 years of experience working with First Responder agencies across the Country.



### A-La-Carte

No service bundles or requirements, pick any or all of the offered services that your agency needs.



### Discounted Pricing

Prices have been negotiated with your public entity's needs in mind.

## Quick Start Steps

1. The First Responder Agency sends an email to [prism@thecounselingteam.com](mailto:prism@thecounselingteam.com) or calls 800.222.9691 to set up an introductory meeting with The Counseling Team to discuss their service offerings.
2. TCTI staff will collaborate with you to answer questions and establish the specific services that you would like to set up and that best fits your needs.
3. A contract will be created that reflects the services that your agency has decided to utilize and a start date for services to begin.
4. After the contract is signed, TCTI will support your agency and provide services as agreed.
5. If your agency has an EAP or is a member of the PRISM Concern/ConcernPlus programs then some TCTI services may be duplicative. Be sure to check current coverages to avoid overlap. If you need assistance, please reach out to Tani Corona - 916.850.7300 or [tc corona@prismrisk.gov](mailto:tc corona@prismrisk.gov)