

CLAIMS SERVICES BY PROGRAM

Program	General Liability 1	General Liability 2	PRISMHealth/ Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	MR OCIP
Catastrophic Claims Management						◇	◇	
Claims Audits	●	●				●	●	
Claims Index Reporting	●	●				●	●	
Injury Reporting and Triage						◇	◇	
Investigative Services						◇	◇	
Managed Care Consulting						●	◇	
Medical Provider Network						◇	◇	
Medical Transportation & Language Services						◇	◇	
Medicare Reporting						●	◇	
Rehabilitation Care						◇	◇	
Return-to-Work Program						◇	◇	
Structured Settlements	◇	◇				◇	◇	
Subrogation Recovery	◇	◇						
TPA RFP Assistance	●	●				●	●	

SYMBOL/DEFINITION		
● Included	◇ Negotiated Rate	□ Hybrid Prices

RISK CONTROL SERVICES BY PROGRAM

Program	General Liability 1	General Liability 2	PRISMHealth/ Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	MR OCIP
AVERT	◇	◇	◇	◇	◇	◇	◇	◇
Anonymous Tip Reporting System	◇	◇	◇	◇	◇	◇	◇	◇
Background Check Services	◇	◇	◇	◇	◇	◇	◇	◇
Checkpoint System	◇	◇	◇	◇	◇	◇	◇	◇
CPR Training Resource	◇	◇	◇	◇	◇	◇	◇	◇
Cyber Security Training	◇	◇	◇	◇	◇	◇	◇	◇
Drug & Alcohol Testing Consortium	◇	◇	◇	◇	◇	◇	◇	◇
EPN Program	●	●	●	●	●	●	●	●
Employee Performance Software	◇	◇	◇	◇	◇	◇	◇	◇
Equipment & Apparatus Inspection Software	◇	◇	◇	◇	◇	◇	◇	◇
Law Enforcement Resources	●	●	●	●	●	●	●	●
LMS	●	●	●	●	●	●	●	●
Managed IT Services	◇	◇	◇	◇	◇	◇	◇	◇
SDS Management	◇	◇	◇	◇	◇	◇	◇	◇
Safe School Ambassadors	◇	◇	◇	◇	◇	◇	◇	◇
SAP Services	◇	◇	◇	◇	◇	◇	◇	◇
Workforce Management Software	◇	◇	◇	◇	◇	◇	◇	◇

RISK MANAGEMENT SERVICES BY PROGRAM

Program	General Liability 1	General Liability 2	PRISMHealth/ Dental	Medical Malpractice	Property	Primary Workers' Compensation	Excess Workers' Compensation	MR OCIP
Actuarial Analyses Subsidy	●	●		● Med Mal 1 members only			●	
Certificates of Insurance Management	◇	◇	◇	◇	◇	◇	◇	◇
Crisis Incident Counseling Services						●	●	
Crisis Incident Management Services	□	□	□	□	□	□	□	□
Enterprise Risk Consultants	◇	◇	◇	◇	◇	◇	◇	◇
Legal Advice Services	●	●	●	●	●	●	●	●
Property Program Grant					●			
Property Schedule Maintenance					●			
Real Property Program Appraisal Services					□			
Risk Assessment Tool	●	●	●	●	●	●	●	●
Risk Management Practitioner Certificate Program	◇	◇	◇	◇	◇	◇	◇	◇
Strategic Planning Facilitation	◇	◇	◇	◇	◇	◇	◇	◇
Risk Management Subsidy	●	●		●	●	●	●	



Menu of Services & Partner Programs

Covering all spectrums of risk since 1979.

For more information, contact:
Member Services Department
916.850.7300
memberservices@prismrisk.gov

PRISM offers a wide array of coverage programs.
For a complete listing, check out our website below.

REV 8/22

Claims

GL - General Liability Members only;
WC - Workers' Compensation Members only

Catastrophic Claims Management (WC) - When a catastrophic claim occurs, services are available to allow members access to claims professionals whose expertise is managing the claim.

Claims Audits - Contracted independent claims auditors review claims in accordance with PRISM's Claims Standards, helping increase claims handling performance. ●

Claims Index Reporting - Members of the General Liability and Workers' Compensation programs have access to PRISM's contracted rates to cover all index reporting and inquiries. ●

Injury Reporting and Triage Services (WC) - Round the clock access to a first call/first reporting system that provides medical-needs triage at the time of injury, and assistance with completing first report documents. ◇

Investigative Services (WC) - Full-service investigation services include AOE/COE investigations, surveillance, field and background investigations, and SIU/fraud services. ◇

Managed Care Consulting (WC) - PRISM members receive preferential rates for optimize managed care programs through restructuring existing programs and, if needed or required, a competitive bid or RFP process. ◇

Medical Provider Network (MPN) (WC) - PRISM's proprietary MPN provides employer control over the injured worker's medical care throughout the life of the claim. ◇

Medical Transportation & Language Services (WC) - Fully credentialed drivers and interpreters, proprietary referral management software, and a triple confirmation guarantee. ◇

Medicare Reporting - Receive Center for Medicare/Medicaid query and reporting services for Medicare Reporting and Medicare Setasides to help aid against the potential significant penalties assessed for failure to comply with the Medicare Secondary Payer Act. ◇

Rehabilitation Care (WC) - Sub-acute & post-acute rehabilitation services for people of all ages with medically complex injuries and illnesses. ◇

Return-to-Work Program (WC) - Pre-identified temporary work assignments help employers return employees to work, increasing employee satisfaction and decreasing claim costs. ◇

Structured Settlements - PRISM works with various brokers specializing in resolving complicated Workers' Compensation and General Liability claims via annuities by providing expert assistance with structured settlements.

Subrogation Recovery (GL) - Recover claims dollars from losses caused by the negligent act of a third-party. ◇

Third Party Administrator (TPA) RFP Assistance - PRISM staff in both the Workers' Compensation and Liability Departments are available to help with drafting and reviewing a Request for Proposal, and interviewing. ●

SYMBOL/DEFINITION		
● Included	◇ Negotiated Rate	□ Hybrid Prices

Risk Control

[Risk Control for Law Enforcement Menu](#) - Information for all PRISM member agencies with law enforcement personnel.

Active Volence Emergency Response Training - Go beyond active shooter training and uses dynamic methods to teach employees proactive awareness, how to react and protect themselves and others in a violent situation. ◇

Anonymous Tip Reporting System - WeTip 2.0 keeps your community and agency safe with anonymous reporting through a call, text, or QR code scan. ◇

Background Check Services - Preferred pricing and value-added packages for Employee Background Screening needs of PRISM members. ◇

Checkpoint System - Electronically log check-in points with timestamps to provide documented proof of completed routes. Can also be used for safety inspections and patrols in both corrections and non-corrections environments. ◇

CPR Training Resources - High quality CPR, First Aid, and AED training that members can conveniently coordinate through a single point of contact. ◇

Cyber Security Training - Best-in-class phishing training platform, combined with the largest library of interactive web-based training materials including 1000+ interactive modules, videos, games, posters and newsletters. ◇

Drug & Alcohol Testing Consortium - In-network pricing for drug and alcohol tests for Department of Transportation (DOT)/Non-DOT regulated drivers, including access to Medical Review Officers. ◇

Employer Pull Notice (EPN) Program - Proactively monitor employee driving records using a DMV approved EPN agent with just a few clicks. ●

Employee Performance Evaluation Software - Allows employers the ability to; test and track skill competencies, oversee officer's progress during FTO program, record videos of skill demonstrations, and assess performance. ◇

First Responder Services Equipment & Apparatus Inspection Software - This mobile application for first responder agencies allows for easy inspections on the go. ◇

POST Certified Training - Use of Force and De-escalation (DLGP): PRISM offers a 1-hour online, self-paced course is designed to provide law enforcement officers the knowledge and strategies to safely bring volatile situations with persons in crisis to a non-violent conclusion. ●

Workforce Management Software - This software lets our fire, LE, and EMS members administrators coordinate schedules and oversee employee hours. ◇

Managed IT Services - Access a broad suite of state-of-the-art managed IT services, from the initial Risk Assessment, to Virtual Chief Information Security Officers (CISOs), and Vulnerability Scans.◇

PRISMtv - Member-exclusive, 24/7 access to hundreds of webcasts on-demand. Webcasts available in 8 different channels: Educators, EPL & Liability, Health & Benefits, News & Administration, Podcasts, Risk Control, Risk Management, and Workers' Compensation.●

Safety Data Sheet (SDS) Management - Efficiently customize and automate SDS libraries across your entire organization and access a comprehensive database of SDS documents to assist in library creation. ◇

Substance Abuse Professional (SAP) Services - Experienced and DOT qualified, refer your employees to Dr. Harelson for both the initial and follow-up SAP evaluation upon receipt of a positive drug or alcohol test. ◇

Risk Management

Actuarial Analyses Subsidy - An annual subsidy of up to \$2k helps offset the cost for members of the: EWC, GL1, GL2, & Med Mal 1 Programs. ●

Certificates of Insurance (COI) Management - An online COI management system to obtain and record proper evidence of coverage. ◇

Crisis Incident Counseling (CIC) Services (WC) - For employees following an unexpected work-related death of a co-worker at the workplace. ●

Crisis Incident Management (CIM) Services - Pre-and post-crisis services include: webinars, situation assessment, media consulting, communications and message management. The CIM Policy will provide up to \$50k in services for an accepted claim for members of : EWC, GL1, GL2, Property & Med Mal. □

Education Member Services (services for PRISM Education Members) **School Administrator's Guide to Preventing Sexual Abuse & Misconduct*** - Designed to assist with creating policies and procedures to ensure student safety against would-be sexual predators. ●

Safe School Ambassadors (SSA) - Empower natural student leaders with non-violent communication and intervention skills to create safer environments within the school community. ◇

School Liability Handbook: Student Activities & Employment Issues* - A comprehensive handbook including 5 modules ([Table of Contents](#)) created in coordination with Lozano Smith. ●

School Safety for the Industrial Arts* - This guide was created to assist public agencies in keeping students, faculty, support staff, and guests in their Industrial Arts classrooms safe. ●

Legal Advice & Consultation Services Labor Law/Employment Practices Services - Legal consultation provided by the Eyres Law Group on a variety of topics including; the interactive process, performance management, and reasonable accommodations. ●

Risk Management Legal Advice - Steve Underwood, Esq., PRISM's former General Counsel, is available for consultation on a variety of legal matters, such as: contracts, Brown Act, Public Records Act, litigated matters, and other general governmental issues. ●

Property Program Services (for PRISM's Property Program members) **Pressure Vessel Inspection** – Offered through Hartford Steam Boiler for Program members that purchase *Boiler & Machinery Coverage*. Inspections can be requested and scheduled by emailing Hartford Steam Boiler directly. ●

Property Program Grant – Up to \$25k/member, per year in matching financial assistance is available to address a property program exposure and is reviewed/ approved by the Property Committee. [Policy statement](#); [FAQs and application](#). ●

Property Schedule Maintenance - Easily access property schedules via an online portal called AlliantConnect. ●

Real Property Program Appraisal Services - Alliant Insurance Services will provide property appraisal services to members of the Property Program. [See Policy Statement Regarding Appraisal Services](#). □

Strategic Planning Facilitation Services - PRISM staff can conduct a JPA's Strategic Planning Session, providing guidance and consultation before, during and after your session. ◇

Risk Management Subsidy - Voluntary for PRISM members who participate in a major program and can be used for expenses related to: Risk Control & Risk Management, except for payment of premiums.

Training & Resources

Classroom, On-site, & Regional Training - Instructor-led training in a variety of formats, including classroom-style, on-site, and regional seminars held state-wide on various risk management topics. ●

Communication Resources - Valuable information to aid in making important risk management decisions for your organization. ●

- [Blog](#)
- [Coming Soon!](#)
- [COVID-19 Resources](#)
- [ELink](#)
- [Education Connection](#)
- [News](#)
- [Message Board](#)
- [Risk Control Trainings](#)

Contract Review Services - Offered by Alliant Insurance Services in conjunction with the Insurance Requirements in Contracts (IRIC) Manual to assist members with questions related to professional service providers, tenants, contractors and vendor contracts. ●

EAGLE Awards - (Exemplary Achievement in Government Leadership and Enrichment) Awards Program recognizes members for excellence in risk management, promoting an atmosphere to encourage members to strive for excellence and innovation. ●

Enterprise Risk Consultants (ERC) - This vetted group of risk management consultants has gone through a comprehensive background check by PRISM and are available to assist with special assignments or staff transitions. ◇

Learning Management System (LMS) - An online LMS is available which allows members access to an extensive catalog of web based training sessions for risk management as well as everyday business needs. ●

Open Forums - A variety of roundtable-environment forums created for members to discuss and share experiences and solutions to issues facing public entities today. ●

- [PRISM Perspectives Podcast](#)
- [Risk Control Open Forum](#)

Pass the Baton Mentorship Program - Provides the opportunity to partner with a mentor/mentee and share knowledge and insights in risk management. ●

Risk Management Practitioner Certificate Program - A five-part series of trainings developed in partnership with CPS HR Consulting, specifically designed for risk management personnel, workers' compensation specialists, and HR staff responsible for practical, cost-effective risk management. ◇

Safety Management Certification - This five-part online series covers topics including: Accident Investigation for Supervisors, Safety and the Supervisor, Workers' Compensation for Supervisors, and more! Check out the [schedule](#). ●

Streaming Library - Online repository of safety and training videos. ●

Toolbox - A compendium of resources developed specifically for members, and covers over 100+ areas of risk management, including: ●

- [Drug & Alcohol Clearinghouse Guide](#)
- [Employment Practices Manuals*](#)
- [Essential Job Duties* & Job Safety Analyses* Resources](#)
- [Occupational Safety & Health Guide*](#)
- [Risk Assessment Tool](#)
- [Risk Simplified Articles](#)
- [Road Maintenance](#)
- [Safety Talks: A Tailgate/ Toolbox Resource* \(nearly 300 topics\)](#)
- [Workplace Violence Prevention*](#)

*= A password is required to access this resource. Please contact the [Risk Control Department](#) for assistance.