

# MANAGED IT SERVICES

*PRISM partners with the industry's best to provide services that are second to none.*

Synoptek provides proactive Managed IT Services by designing, implementing, operating, managing and monitoring all types of IT networks, devices, and users.

PRISM has partnered with Synoptek to provide exclusive cyber security services for its members.

## Synoptek Service Model

- **Plan** - Review of your entity's technical environment and cyber security goals
- **Build** - Manage deliverables and milestones to ensure seamless integration
- **Run** - Maintain strict adherence to service level assurance, compliance & service management



SIMPLIFIED TECHNOLOGY. SUPERIOR RESULTS.™

To get started, please contact:  
Eric Westrom, Northwest Regional CTO  
ewestrom@synoptek.com | 916.563.1439



### Initial Risk Assessment

Develop a Security Plan to address current and future state requirements to meet compliance.



### Vulnerability Management Scanning

Quarterly scans with analysis and risk-based recommendations to address vulnerabilities.



### Discounted Pricing

Service bundles have been specifically designed for unique public entity needs.

## Quick Start Steps

1. Complete a contract with Synoptek.
2. Reach out to Synoptek to determine the best path to engage. Options include:
  - a. Discuss the needs of your agency based on your own IT Cyber Security Risk Assessment
  - b. If your agency's IT Department has not already completed an IT Cyber Security Risk Assessment\* internally, schedule one with Synoptek to determine your agency's vulnerabilities. Based on the assessment, Synoptek will help you develop a customized plan to strategically mitigate cyber risk.
  - c. Once either of these steps have been taken, ongoing service and/or testing are also offered.

\* The Cyber Risk Assessment will be a comprehensive review of the agency's IT network including hardware, software and on-site visit.

